

Eden Court Friends Terms and Conditions

1. Friends membership is payable annually and is valid for 12 months.
2. Membership is non-refundable and non-transferrable.
3. Friends discounts cannot be applied retrospectively to tickets already purchased.
4. We endeavour to offer Friends reduced rates on as many events as possible, but there are occasions when we are unable to offer this. The Friends rate is normally £2 off tickets £10 and over, £1 off tickets £9.99 and under and £1.50 off cinema tickets.
5. Individual members are entitled to one reduced rate ticket per event. Joint members are entitled to two reduced rate tickets per event and Family members are entitled to four reduced rate tickets (a maximum two of which can be adult tickets). Family members may purchase additional child memberships at an additional rate of £5 per child.
6. Child members as part of Family memberships are not automatically given membership cards, but a card is available on request.
7. To receive the Friends discount, at least one person attending must hold a Friends membership. This means Joint or Family members may bring someone who is not named on their Friends membership, as long as they are also attending. For a child to receive the Friends discount to book activities etc. independently, they must be a named cardholder.
8. Friends save money on regular subscription and drop in classes; adult Friends usually save £1 off each class. To receive the classes discount the person attending the class must be a named member of Friends. The classes discount cannot be extended to non-members.
9. We do not have an over 60s Friends membership rate but you can claim any discounts that you are entitled to on top of your Friends discount. This means, where available, over 60s Friends could save up to £4 on a ticket priced £10 or over.
10. To claim the Friends discounts, offers, priority booking and Friends events online, you must login to your Account on the Eden Court website, if you don't know your login contact our ticket sales on 01463 234 234.
11. Friends receive e-news updates giving details of Friends events and offers.
12. Your Friends membership card must be signed by the Friend named on the card and can only be used by that named Friend.
13. Friends are entitled to 10% off food and non-alcoholic drink in the Eden Court Restaurant and Bars. To claim your Friends discount in the Eden Court Restaurant or Bar, please show your Friends membership card when placing your order.
14. Renewal notifications are sent to you in the month preceding your membership expiry date. This is sent by email where possible.
15. Friends' events (e.g. Friends Film and Coffee Mornings) are a benefit of membership and are exclusively for Friends members. You may bring a friend to one of these events if they are considering joining Friends.
16. Normal ticketing conditions, including a booking fee, apply. For full details visit: eden-court.co.uk/site/terms-and-conditions
17. To help us keep costs down, you will not receive a new membership card annually but you may request a replacement card if your current card is lost or damaged. Otherwise your current card will continue to be valid when you renew your membership.
18. You are obliged to please inform Eden Court of any change of address or telephone number.
19. Eden Court reserves the right to amend or change Friends benefits from time to time without prior notice. Current terms and conditions can be viewed online: eden-court.co.uk/friends
20. All Friends membership queries can be addressed to:
friends@eden-court.co.uk or by writing to:
Friends, Eden Court, Bishops Road, Inverness IV3 5SA