

FRIENDS

CARAIDEAN

Your benefits



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As well as enjoying a range of great benefits, as a Friend you are providing crucial support for Eden Court's charitable work on and off stage. Through your membership you are helping us to:

- present the best arts events on our stages and screens.
- provide life changing creative experiences for young people and communities across the Highlands.
- make Eden Court accessible to all
- look after our amazing building and facilities

Thank you for being a Friend

Any questions?

If you have any queries about your membership please get in touch with:

Eden Court Ticket Sales

 01463 234234

 friends@eden-court.co.uk

Eden Court is a charity registered with the Office of the Scottish Charity Regulator no SC008237 and a company registered in Scotland, company number SC063216.

MEMBER DISCOUNTS

Theatre + Cinema Tickets

You enjoy discounts on tickets for nearly all events at Eden Court. For live events in our theatres **the saving is normally £2 off a ticket priced £10 and over and £1 off a ticket priced £9.99 or under.** Friends save £1.50 on standard cinema ticket prices. The Friends discount is given in addition to any other discounts you are entitled to.

The number of discounted tickets you may purchase depends on your membership level:

Individual	1 discounted ticket per event.
Joint	2 discounted tickets per event.
Family	4 discounted tickets per event (a max. of 2 of which can be adult tickets).
Good Friends	2 discounted tickets per event.

The discounted tickets must be purchased by you, the member, and you should be among the people attending. The other Friends discounted tickets purchased for an event (Joint, Family & Good Friends only) may be used by non-members accompanying you.

Please note, we endeavour to offer the Friends discount on most events but there are occasions where this is not possible.

Exclusive Special Offers

During the year we offer Friends early booking or other special deals giving you extra discounts on ticket prices. Look out for these in the brochure, on the website or receive details by email. Make sure we have your email address so you don't miss out. Check the Friends Events + Offers page online for details of current offers.

Save 10% in our Cafe + Bar

Save 10% on your food and non-alcoholic drinks in Eden Court's Café + Bar. Please tell the member of staff serving you that you are a Friend and show your membership card when paying.

- An Individual member is entitled to a discount on 1 person's bill.
- Joint members receive a discount for 2 people.
- Family members receive a discount for 4 people.
- Good Friends receive a discount for 2 people.

Studio Programme Discounts

You benefit from great discounts on regular classes at Eden Court.

Adult members are entitled to £1 off per class so, for example, a 10 session block normally costing £60.00 will be £50.00.

Please note that Easter and Summer holiday activities, one off workshops and masterclasses, family and other special events do not qualify for a discount.

PRIORITY FOR FRIENDS

To give you the opportunity to book early and enjoy the best seats, **we post our live performance what's on brochure to Friends first.**

Stay up to Date with E-news

The best way we can keep you up to date with the latest news is by email. It's quicker and much more cost effective for us to contact you this way. Make sure we have your current email address so we can share:

- When new, popular shows go on sale (this might be some time before the next brochure is published).
- Friends events including the film screenings and previews.
- The latest exclusive Friends offers.
- The monthly cinema guide.

Friends automatically receive the member e-news. To make sure we have your current email address send a quick message to friends@eden-court.co.uk, please include your membership number and postcode.

FRIENDS ONLINE eden-court.co.uk

Login

The first time you use our website you will need to login as follows:

- Click on 'Forgot your Password' and enter your email address.
- A temporary Password will be emailed to you, login and then change your password.

Friends Discounts Online

Once you have logged in as above, you can book for Friends exclusive events and buy tickets online at the Friends discount price.

Renew Online

We will send you a reminder when it's time to renew your membership.

Friends News

The Eden Court website has a dedicated Friends section where you can find out about the latest special offers and member events.

Programme Information

Our website is the first place to check for up-to-the-minute programme information, so whether you want to download the latest cinema guide or check future events visit: eden-court.co.uk

GOOD FRIENDS

The support of our Good Friends goes a little further by including a voluntary donation with your membership.

Good Friends receive all the benefits of Friend's membership plus extra insights and updates so you can see how your support is helping.

- Invitation to a special annual event to learn more about the charitable work you support
- Acknowledgement as a Good Friend on Eden Court's website
- All Friends discounts and savings on tickets and in the café + bar for two people

To find out more about Good Friends please contact: support@eden-court.co.uk

Good Friends membership at £100 includes benefits (valued at £39) which can be purchased separately: to do so please contact the Friends team. The remaining balance of £61 is a suggested donation and is eligible for GiftAid.

PATRONS

Becoming a Patron is a great way to enjoy a special relationship with Eden Court, get closer to the work we do and know you are contributing to its future.

Patrons enjoy all the benefits of Friends membership plus opportunities to get behind the scenes and see the impact of your support.

- Invitations to special events and an annual Patrons dinner with the Eden Court CEO Bespoke back stage tours
- Concierge service to manage your bookings and look after your visits to Eden Court
- Acknowledgement as a Patron in our brochure and online
- All Friends benefits, including discounts and savings on tickets and in the café + bar for two people

To find out more about supporting Eden Court as a Patron please contact us at support@eden-court.co.uk

Becoming a Patron at £1,200 includes benefits (valued at £146 incl. VAT) which can be purchased separately. Any additional payment you make is freely given by you as a donation and qualifies for Gift Aid.

SUPPORTING EDEN COURT

Eden Court is a registered charity and the support of Friends is vitally important in helping us to continue our work.

Here are some other ways you can help.

Join the 500 Club

Fancy winning £500? A fun and valuable way to support Eden Court for only £5 a month.

Make a Donation

Every gift, large or small, makes a difference. You can donate on our website or by visiting or calling our Ticket Sales Counter 01463 234234.

Leave a Lasting Legacy

Share your love of the arts with the next generation by leaving a gift in your will.

Name a Seat

Choose your favourite seat for a unique commemoration of your love of the arts. You could name a seat from £25 per month over 20 months.

For more information on supporting Eden Court contact Aelish O'Rourke:



01463 732679



aorourke@eden-court.co.uk

Eden Court Friends Terms and Conditions

1. Friends membership is payable annually and is valid for 12 months.
2. Membership is non-refundable and non-transferrable.
3. Friends discounts cannot be applied retrospectively to tickets already purchased.
4. We endeavour to offer Friends reduced rates on as many events as possible, but there are occasions when we are unable to offer this. The Friends rate is normally £2 off tickets £10 and over, £1 off tickets £9.99 and under and £1.50 off cinema tickets.
5. Individual members are entitled to one reduced rate ticket per event. Joint members are entitled to two reduced rate tickets per event and Family members are entitled to four reduced rate tickets (a maximum two of which can be adult tickets). Family members may purchase additional child memberships at an additional rate of £5 per child.
6. Child members as part of Family memberships are not automatically given membership cards but a card is available on request.
7. To receive the Friends discount, at least one person attending must hold a Friends membership. This means Joint or Family members may bring someone who is not named on their Friends membership, as long as they are also attending. For a child to receive the Friends discount to book activities etc. independently, they must be a named cardholder.
8. Friends save money on regular subscription and drop in classes; adult Friends usually save £1 off each class. To receive the classes discount the person attending the class must be a named member of Friends. The classes discount cannot be extended to non-members.
9. We do not have an over 60s Friends membership rate but you can claim any discounts that you are entitled to on top of your Friends discount. This means, where available, over 60s Friends could save up to £4 on a ticket priced £10 or over.
10. To claim the Friends discounts, offers, priority booking and Friends events online, you must login to your Account on the Eden Court website, if you don't know your login contact our ticket sales on 01463 234 234.
11. Friends receive e-news updates giving details of Friends events and offers.
12. Your Friends membership card must be signed by the Friend named on the card and can only be used by that named Friend.
13. Friends are entitled to 10% off food and non-alcoholic drink in the Eden Court Cafe + Bars. To claim your Friends discount in the Eden Court Cafe or Bar, please show your Friends membership card when placing your order.
14. Renewal notifications are sent to you in the month preceding your membership expiry date. This is sent by email where possible.
15. Friends' events (e.g. Friends Film and Coffee Mornings) are a benefit of membership and are exclusively for Friends members. You may bring a friend to one of these events if they are considering joining Friends.
16. Normal ticketing conditions, including a booking fee, apply. For full details visit: eden-court.co.uk/site/terms-and-conditions
17. To help us keep costs down, you will not receive a new membership card annually but you may request a replacement card if your current card is lost or damaged. Otherwise your current card will continue to be valid when you renew your membership.
18. You are obliged to please inform Eden Court of any change of address or telephone number.
19. Eden Court reserves the right to amend or change Friends benefits from time to time without prior notice. Current terms and conditions can be viewed online: eden-court.co.uk/friends
20. All Friends membership queries can be addressed to: friends@eden-court.co.uk or by writing to:
Friends, Eden Court, Bishops Road, Inverness IV3 5SA