

Eden Court Friends Terms and Conditions

1. Friends membership is payable annually and is valid for 12 months.
2. Membership is non-refundable and non-transferrable.
3. Friends discounts cannot be applied retrospectively to tickets already purchased.
4. We endeavour to offer Friends reduced rates on as many events as possible, but there are occasions when we are unable to offer this. The Friends rate is normally £2 off tickets £10 and over, and £1 off tickets £9.99 and under.
5. Individual members are entitled to one reduced rate ticket per event. Joint members are entitled to two reduced rate tickets per events and Family members are entitled to four reduced rate tickets (a maximum two of which can be adult tickets). Family members may purchase additional child memberships at an additional rate of £5 per child.
6. To receive the Friends discount at least one person attending must hold a Friends membership. This means Joint or Family members may bring someone who is not named on their Friends membership, as long as they are also attending. For a child to receive the Friends discount for their independent use, they must be a named cardholder.
7. Friends save money on regular classes; adult Friends save £1 off each class and child Friends save 50p off each class.
8. To receive the classes discount the person attending the class must be a named member of Friends. The classes discount cannot be extended to non-members.
9. We do not have a senior citizens Friends membership rate, but you can claim additional discounts you are entitled to on top of your Friends discount. This means senior citizens could save up to £4 on a ticket priced £10 or over.
10. To claim the Friends discount online, you must login to the Eden Court website. Some special offers may only be available to book via Box Office.
11. Your Friends membership card must be signed by the Friend named on the card, and can only be used by that named Friend.
12. Friends are entitled to 10% off food and non-alcoholic drink in Eden Court Restaurant and Bars. Individual members are entitled to discount for one person, Joint for two people, and Family members for four people.
13. To claim your Friends discount in the Eden Court Restaurant or Bar, please show your Friends membership card when placing your order.
14. Child members as part of Family memberships are not automatically given membership cards, but a card is available on request.
15. If you wish to change membership level, you can upgrade your membership. This means that an Individual can upgrade to Joint or Family level, and a Joint member can upgrade to Family membership.
16. Renewal notification will be sent to you in the month preceding your membership expiry date.
17. Friends' events are a benefit of membership and are exclusively for Friends members. You may bring a friend to one of these events if they are considering joining Friends.
18. Normal ticketing conditions, including a booking fee, apply.
19. You will not receive a new membership card annually, but you can request a replacement card if your current card is lost or damaged. Otherwise your current card will continue to be valid when you renew your membership.
20. You are obliged to inform Eden Court of any change of address or telephone number.
21. Eden Court reserves the right to amend or change Friends benefits from time to time without prior notice.
22. All Friends membership queries can be addressed to: Eden Court, Bishops Road, Inverness IV3 5SA
 friends@eden-court.co.uk  01463 234234